

DRISCOLL KINGSTON & CO

Privacy and Cookie Policy

Introduction

This policy is intended to provide staff with relevant information about the firm's Privacy and Cookie Policy. Any reference to SRA means Solicitors Regulation Authority and COLP means the firm's Compliance Officer.

Location

Driscoll Kingston's Privacy and Cookie Policy is available and clearly set out on its website and can be found at the following links:

[Privacy Policy - Driscoll Kingston](#)

[Cookie Policy \(UK\) - Driscoll Kingston](#)

The Privacy Policy

In line with GDPR, we are committed to ensuring your privacy is protected.

This policy will outline how we process, collect, manage and store details when you are using our website in line with your rights under the General Data Protection Regulation (GDPR) and the Privacy and Electronic Communications Regulations (PECR).

What Information We May Collect:

- Your name;
- Geographical information such as address and postcode;
- Contact information such as your phone number and email address;
- Any other information relevant to enquiries that are made through our site;

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Use of This Information:

We use this information in order to understand your needs and as well as to provide you with a better service. We also use the information for the following reasons:

- Improvement of our services;
- Internal record keeping;
- Where you have given your express permission we may use your details to send you information which is related to our services and products through a mail listing system.

Security and Retention of Data:

In light with our commitment to keep your data secure, we will not hold your personal data for any longer than is reasonable. Further, we have taken reasonable steps to protect your information against unauthorised access and against unlawful processing, accident loss, destruction and damage. However, we must reiterate that any personal data submitted by you is at your own risk.

We use authorised third party service providers who may have access to your personal data so that they can provide services to us. We confirm that we will not transfer your personal details to any third party for the purpose of direct marketing without your permission. We confirm that our contracts with these providers cover these issues under GDPR principles.

Cookies:

We confirm that this website uses cookies so that we can better understand the users experience whilst visiting the website based on the user's interaction and usage of the same.

Therefore, users of the website can be provided with a tailored experience within the website via the server.

Users are requested to confirm that they agree to the use of cookies when they log onto our website.

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The Cookie Policy

This Cookie Policy was last updated on June 12, 2023, and applies to citizens and legal permanent residents of the United Kingdom.

1. Introduction

Our website, <https://driscollkingston.co.uk> (hereinafter: “the website”) uses cookies and other related technologies (for convenience all technologies are referred to as “cookies”). Cookies are also placed by third parties we have engaged. In the document below we inform you about the use of cookies on our website.

2. What are cookies?

A cookie is a small simple file that is sent along with pages of this website and stored by your browser on the hard drive of your computer or another device. The information stored therein may be returned to our servers or to the servers of the relevant third parties during a subsequent visit.

3. What are scripts?

A script is a piece of program code that is used to make our website function properly and interactively. This code is executed on our server or on your device.

4. What is a web beacon?

A web beacon (or a pixel tag) is a small, invisible piece of text or image on a website that is used to monitor traffic on a website. In order to do this, various data about you is stored using web beacons.

5. Cookies

5.1 Technical or functional cookies

Some cookies ensure that certain parts of the website work properly and that your user preferences remain known. By placing functional cookies, we make it easier for you to visit our website. This way, you do not need to repeatedly enter the same information when visiting our website and, for example, the items remain in your shopping cart until you have paid. We may place these cookies without your consent.

5.2 Statistics cookies

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We use statistics cookies to optimize the website experience for our users. With these statistics cookies we get insights in the usage of our website. We ask your permission to place statistics cookies.

5.3 Marketing/Tracking cookies

Marketing/Tracking cookies are cookies or any other form of local storage, used to create user profiles to display advertising or to track the user on this website or across several websites for similar marketing purposes.

6. Placed cookies

We use OptinMonster for mailing list subscriptions further info can be found here:

[**OptinMonster - About Data, Privacy & Cookies - Cookiedatabase.org**](#)

We use Stripe for payment processing further info can be found here:

[**Stripe - About Data, Privacy & Cookies - Cookiedatabase.org**](#)

We use Complianz for cookie consent management further info can be found here:

[**Complianz - About Data, Privacy & Cookies - Cookiedatabase.org**](#)

We use Google analytics for website statistics further info can be found here:

[**Google Analytics - About Data, Privacy & Cookies - Cookiedatabase.org**](#)

We use Google reCAPTCHA for spam prevention further info can be found here:

[**Google reCAPTCHA - About Data, Privacy & Cookies - Cookiedatabase.org**](#)

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7. Consent

When you visit our website for the first time, we will show you a pop-up with an explanation about cookies. As soon as you click on “Save preferences”, you consent to us using the categories of cookies and plug-ins you selected in the pop-up, as described in this Cookie Policy. You can disable the use of cookies via your browser, but please note that our website may no longer work properly.

7.1 Manage your consent settings

Functional

Always active

The technical storage or access is strictly necessary for the legitimate purpose of enabling the use of a specific service explicitly requested by the subscriber or user, or for the sole purpose of carrying out the transmission of a communication over an electronic communications network.

Statistics

The technical storage or access that is used exclusively for statistical purposes.

Marketing

The technical storage or access is required to create user profiles to send advertising, or to track the user on a website or across several websites for similar marketing purposes.

8. Enabling/disabling and deleting cookies

You can use your internet browser to automatically or manually delete cookies. You can also specify that certain cookies may not be placed. Another option is to change the settings of your internet browser so that you receive a message each time a cookie is placed. For more information about these options, please refer to the instructions in the Help section of your browser.

Please note that our website may not work properly if all cookies are disabled. If you do delete the cookies in your browser, they will be placed again after your consent when you visit our website again.

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9. Your rights with respect to personal data

You have the following rights with respect to your personal data:

- You have the right to know why your personal data is needed, what will happen to it, and how long it will be retained for.
- Right of access: You have the right to access your personal data that is known to us.
- Right to rectification: you have the right to supplement, correct, have deleted or blocked your personal data whenever you wish.
- If you give us your consent to process your data, you have the right to revoke that consent and to have your personal data deleted.
- Right to transfer your data: you have the right to request all your personal data from the controller and transfer it in its entirety to another controller.
- Right to object: you may object to the processing of your data. We comply with this, unless there are justified grounds for processing.

To exercise these rights, please contact us. Please refer to the contact details at the bottom of this Cookie Policy. If you have a complaint about how we handle your data, we would like to hear from you, but you also have the right to submit a complaint to the supervisory authority (the Information Commissioner's Office (ICO)).

10. Contact details

For questions and/or comments about our Cookie Policy and this statement, please contact us by using the following contact details:

Driscoll Kingston & Co Ltd

1st Floor

5. St. Paul's Square

Liverpool

L3 9SJ

United Kingdom

Website: <https://driscollkingston.co.uk>

Email: marketing@driscollkingston.co.uk

Phone number: 01512366093

This Cookie Policy was synchronised with cookiedatabase.org on August 25, 2023.

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Policy Review

This policy will be reviewed and revised in line with national policy and legislative changes and staff notified of the same.

Dated: 29/09/2023